

QUALITY POLICY
of
SIGMA-IS S.A.

The policy of **SIGMA-IS S.A.** is based on the concept of development and the company's mission and vision in the field of metallurgical repair activities set out therein.

The prosperity, competitiveness and conquered market positions of SIGMA - IS S.A. in the field of offered services and products are achievements reached thanks to our professionalism, competence and accurate market assessments.

The main feature of our philosophy and vision for development in practice is the managerial will for constant improvement in all directions of realization and the maintenance of a modern corporate culture and orientation towards solutions satisfying the requirements and needs of all interested parties

- We rely on the satisfaction of our customers with the repairs we perform which will keep and expand our market positions by flexibly and quickly responding to new opportunities.
- We are well-acquainted with the competitive companies and the services they offer and we strive to be different on the basis of a wider range of services and higher quality.
- We maintain correct relationships with our suppliers based on criticism and partnership.
- We engage all of our associates to ensure the quality of our products and services by providing them clearly-defined powers, good awareness, conditions for qualification improvement and teamwork.
- Our company has equipment that is maintained at a very good operating level.
- We perform periodic analysis of national and international legal regulatory frameworks and industry branch agreements, we evaluate their impact on our activities as well as we exert continuous control over the fulfillment of all the obligations imposed by this type of documents and papers.

**THE LOGIC OF LASTING SUCCESS REQUIRES FROM US TO DO THINGS
EVER BETTER – IN EVERYTHING, BY EVERYONE, NON-STOP.**

To achieve the main objectives, the management of SIGMA-IS S.A. has implemented and maintains a Quality Management System according to ISO 9001: 2015. In this way the top management of the company commits itself to:

- defining the context of the organization and of all external and internal issues concerning quality management, as well as the changes in them;
- defining and periodically reviewing all the requirements of interested parties related to quality management;
- identifying the risks and opportunities for business processes, responsible persons and measures to manage the risks and opportunities in the business processes;
- constantly developing and expanding the products and services provided, foreseeing and responding to the new trends in the respective fields;
- fully satisfying our clients' requirements, using the expertise and long-term experience of the team in the company as well as of other external specialists and subcontractors, if necessary;
- continuously improving the processes of business activity performance , the competence of the employees, the equipment used, the measuring instruments and the management system as a whole;
- knowing and applying the requirements of the applicable national and international regulatory requirements;
- setting of specific and measurable quality objectives on annual-basis, when conducting reviews by the management;
- publicizing the current policy among company's employees.

The management of **SIGMA-IS S.A** is responsible for the implementation and maintenance of the Quality Policy.

All the employees are familiar with the Quality Policy and ensure its implementation.

If necessary, this policy shall also be available to external interested parties.

The Quality Policy is reviewed at least once a year, when conducting the review by the management.

IN MY CAPACITY OF AN EXECUTIVE DIRECTOR OF SIGMA – IS S.A.,

I DO HEREBY DECLARE

my personal involvement and commitment to maintain and continually improve the efficiency of the Management System and the implementation of this Quality Policy.

Date: 26 Mar 2018

**Executive Director
of SIGMA-IS S.A.:**

/Mr. Nikolaos KOPANOS/